

Limited Warranty for Ringdale® and ActiveLED® Lighting Products

RINGDALE's commitment is to provide quality LED Light Fixtures under the ActiveLED brand to its customers backed by Ringdale's warranty. Ringdale ActiveLED Products shall be free from defects in materials and workmanship which arise under proper and normal use and service. In the event that an ActiveLED Product fails to comply with the warranty set forth below; RINGDALE will replace or repair the Product as detailed in Ringdale's Terms and Conditions.

LED Device, Finish and Fixture Warranty: RINGDALE warrants that for a period of ten (10) years from the date of purchase, its LED Lighting Device and Fixture shall conform to its published specifications under normal usage and operating conditions including "no light loss" of more than 10% at the end of the period. At Ringdale's discretion the LED Device and Fixture will be replaced or repaired within the warranty period.

Power Source Warranty: RINGDALE warrants that for a period of five (5) years from the date of purchase (Invoice Date), its LED Lighting Power Source shall conform to its published specifications under normal usage. When the power supply was used in conjunction with a RINGDALE Surge Suppression device that warranty is extended by another five (5) years. RINGDALE does not warrant that the operation of the Power Source will be uninterrupted or error free, or that all defects will be corrected. In the event a Power Source fails to comply with the warranty set forth above; RINGDALE will replace or repair the product at Ringdale's discretion.

Warranty Limitations: The warranties provided by RINGDALE shall be limited to the replacement of the Product, repair of product, or, at RINGDALE's sole discretion, a refund not exceeding the purchase price based on the use the customer had from the product at the time of failure. End User shall pay transportation costs in connection with the return of any Product to RINGDALE's manufacturing facility located in Georgetown, TX.

RINGDALE grants no warranty, express or implied, other than the warranties stated above.

Expressly excluded are the implied warranties of merchantability and fitness for a particular purpose, lightning strikes and sustained over-voltage. In no event shall RINGDALE be liable for special, incidental or consequential damages, installation costs, vandalism damages, lost revenue or profits, or any other costs incurred as a result of the use of any RINGDALE Product, whether or not used in accordance with instructions.

To Obtain Warranty Service: End User must notify RINGDALE within seven (7) days of failure and obtain a Return of Material Authorization (RMA) which can also be obtained online at www.ringdale.com/support. Product must have un-tampered seals and serial numbers, be returned in its original packaging at End User expense, with satisfactory proof of purchase.

RINGDALE contact information shown below:

TOLL-FREE: 888-288-9080 | Phone: 512-288-9080 | Fax: 512-288-7210

Web: www.ActiveLED.com | E-Mail: activeled@ringdale.com

Ringdale Inc., 101 Halmar Cove, Georgetown, Texas, 78628, USA

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Ringdale's standard Terms and Conditions as published on www.ringdale.com apply. Should elements of this document be contrary to Ringdale's Terms and Conditions then Ringdale's Terms and Conditions prevail. Fixture and LED warranty are supplemental to Ringdale's Standard Terms and Conditions.